

# WE PLAN WE GUIDE YOUR PACE

51 Countries Worldwide



## RELOCATION SUPPORT SERVICES UPGRADED

Engaging an in-person agent for their time is costly. Services can be generic, are often time-constrained, and with little flexibility for the assignee. Couple this with the problems that social distancing can bring - we do not recommend traveling in a car with other people outside of your family unit.

## THE RELODRIVE SERVICE IS SAFE AND AFFORDABLE

Through the use of the preferred app by executive business travelers, assignees can independently complete many of their destination services. We provide assignees with a tailored transportation solution and a digital itinerary, which allows them to settle in at their own pace.

## AREA FAMILIARIZATION & SETTLING-IN SERVICE

A simple 3-step process combined in The Essential Package, including transportation. Assignees are provided with a customized, real-time digital itinerary that incorporates navigation and syncs with the assignee's calendar.

## SOCIAL DISTANCING

The ReloDrive service is perfect for assignees who want guidance in their new location, however, at the same time want to follow global social distancing recommendations. In most countries having a Destination Agent in the vehicle with the assignee is either against the law or strongly discouraged.

### 1. WE PLAN

Our services are designed to make your assignee's move stress-free.

After an In-depth briefing with our in-country representation – Face to face video conference or telephone call, we'll customize an itinerary according to the individual needs assessment.

### 2. WE GUIDE

Before departure, we provide your assignee the easy-to-use Triplt app with their personalized itinerary. The app will support the assignee throughout their relocation.

The app includes flight and rental car information, local appointments with navigation, and information about the destination city.

### 3. YOUR PACE

The app will help your assignee easily navigate their new surroundings and efficiently handle essential tasks at their own pace.

Should something get in the way of completing all tasks on the itinerary - don't worry - the information will still be in the app!

While still keeping the recommended social distance.

# OUR TWO-PART SERVICE

## THE ESSENTIAL PACKAGE + ADD-ON SERVICES

The services included vary from country to country -- See [ReloDrive.com](http://ReloDrive.com) for country specific details and pricing.

### THE ESSENTIAL PACKAGE

- Two days of Area Familiarization & Settling-in Service
- Rental Car for one week
- A customized digital full-day itinerary delivered on the Triplt app
- Welcome Pack with helpful local information



### ADD-ON SERVICES

- Home Finding
- Move-in Package
- Education Support
- Extra Itinerary Days
- Chat Service
- Airport Transfer
- Chauffeur Service
- Long-term Rental Car
- Expat Car Leasing

### THE ESSENTIAL PACKAGE

In addition to flight and transportation arrangements, the itinerary can include:

- Local registration (if required)
- Help to open a bank account
- Driver's license exchange (if required)
- Parking permits
- Sourcing local amenities such as shops, restaurants, gyms, play areas, parks, and public transport options.
- Guidance on healthcare, insurances
- Assistance with setting up utilities such as gas, electricity, water, internet, satellite TV

### HOME FINDING SERVICE

Assistance with finding accommodation fitting both work and lifestyle needs

### MOVE-IN SERVICE

Use our Move-In Service to help your assignees through the process, from offer submission to utilities set up.

### EXPAT CAR LEASING

Personal Car Shopper Service for individual car leasing. We support with guidance, quotes, registration and delivery.

### EDUCATION SUPPORT

Guidance on education options and application procedures for assignee's children

### SERVICE AVAILABLE IN 51 COUNTRIES

Argentina, Australia, Austria, Belgium, Brazil, Canada Chile, China, Colombia, Costa Rica, Czech Republic Denmark, Ecuador, Estonia, Finland, France, Germany Greece, Hungary, India, Indonesia, Ireland, Israel, Italy, Japan Kuwait, Luxembourg, Malaysia, Mexico, Netherlands New Zealand, Norway, Oman, Panama, Peru, Poland, Philippines, Portugal, Qatar, Russia, Saudi Arabia Singapore, South Africa, South Korea, Spain Sweden, Switzerland, Thailand, Turkey, UK, USA, and UAE

### CONTACT US

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# ADD-ON SERVICES

## IN MORE DETAILS



### HOMEFINDING

ReloDrive's Home Finding service gives assignees all the assistance and guidance needed when looking for their new home whilst putting them in the driving seat.

An initial needs assessment interview takes place with the assignee to establish their specific requirements. Any areas of concern are highlighted if the requirements are likely to impede the search and general advice is given on current market conditions.

Thorough and comprehensive market research is completed and the itinerary uploaded to the Triplt app where the assignee can view full property and location details. A PDF copy is also provided to the RMC. The assignee uses the Triplt app's map facility to navigate between properties on the day.

The assignee can expect to see 8-10 properties per Home Finding but this is, of course, subject to change based on market conditions and personal requirements.

Viewings can be split across multiple days should the assignee wish or if it is necessary due to agent or landlord availability.

### EDUCATION SUPPORT

ReloDrive's Education Support offers families relocating with children additional guidance on education options in their destination location.

An interview takes place with the assignee and guidance provided on the local educational system, including:

- Overview of ages (Compulsory and voluntary attendance ages)
- School structure
- School rating system/inspecting bodies if applicable
- Exams/qualifications offered

A tailored local education report is provided including details of up to five schools in the destination location, complete with entry requirements, deadline dates and application procedures.

Tours of up to three schools can be booked at the assignee's request (subject to any visiting restrictions the schools may have in place).

### MOVE-IN PACKAGE

Once a property has been found, the Move-In Package provides all the assistance needed to successfully complete the following stages:

After confirming the full offer details with the assignee, the offer is submitted to the landlord or their agent and negotiated to ensure the assignee has obtained the best possible rate and tenancy conditions in-line with local legislation and practice.

A comprehensive lease review takes place to ensure the key points are included. An overview of key lease terms is provided to the assignee in advance of the lease being signed.

Guidance is also provided on inventories and check-in protocols in the destination location and advice on key collection procedures for move-in day.

### CHAT SERVICE

The Chat Service offers live chat support to the assignee on their chosen day (commonly used on a scheduled service day). The area specialist is on hand to answer any questions as they arise within 15 minutes. RMCs can be added to the chat group or a summary of the day's chat can be provided. Should any problems arise during the day, ReloDrive will notify the RMC.